

## RECOMMENDED FILE FORMATS FOR USE ON HIRED TELEVISIONS

All files are to be supplied by the hirer on your own USB stick. Please also bring a back up of your files in case of errors or corruption.

Save files to the USB itself, do not save files inside folders as TVs cannot find/open folders or run software.

PowerPoints must be exported to an MP4. Photos to be saved as JPEGs.

We suggest that you test your USB in your own TV prior to the expo to confirm that it works. Your files can be found via selecting the input, the media player/server menu or some will automatically open when you insert your USB.

For videos we strongly suggest you save your video content in at least 2 of the following commonly used formats. No media converter needed as long as you save the file as below;

- MP4
- MOV
- AVI
- MPG

If your video content cannot be supplied in either of the formats listed above please inform us prior to your event stating the format of your media.

Dedicated Media Players can be supplied on request and are charged in addition to television hire.

If any content is required to be displayed portrait please inform us when booking your television. Depending on the file type this may require a dedicated Media Player.

We do stock SMART TVs which have WIFI\* access, if you require your TV to have WIFI access please let us know prior to your event.

\*TVs with WIFI can only access dedicated WIFI networks and cannot connect to Free Public WIFI networks that require permissions to access.